

# Hospitality Professional | Server | Bartender

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#### PROFESSIONAL SUMMARY

Dynamic hospitality professional with 2+ years of experience in upscale gastro bars. Expert in craft cocktails, wine service, and creating memorable dining experiences. Fluent in Spanish and English with proven ability to thrive in high-volume environments while maintaining exceptional service standards.

#### PROFESSIONAL EXPERIENCE

Mezcaluna October 2025 - Present

Server/Bartender

- Educate guests on mezcal varieties, production methods, and tasting notes with expertise
- Prepare traditional Mexican cocktails including margaritas, palomas, and mezcal-based creations
- Provide personalized service and recommendations based on guest preferences
- Train new team members on cocktail recipes and service standards

#### Poblado Gastro Bar

February 2025 - September 2025

Server/Bartender

- Prepared and served craft cocktails, premium spirits, and wine selections with expert knowledge
- Provided personalized table service and recommendations based on guest preferences
- Trained new team members on cocktail recipes, service standards, and POS operations
- Managed bar inventory and maintained efficient stock levels while minimizing waste

### La Ruana

October 2023 - January 2025

Server/Bartender

- Served 40-50 guests per shift in high-energy gastro bar, maintaining composure and efficiency
- Developed signature cocktails incorporating Latin American spirits and fresh ingredients
- Achieved consistently high guest satisfaction through attentive service and product knowledge
- Managed opening/closing procedures including cash handling and inventory counts

## SKILLS & EXPERTISE

## **Customer Service**

Guest Relations, Upselling, Conflict Resolution, Personalized Service, Cultural Sensitivity

## Bar & Beverage

Craft Cocktails, Wine Knowledge, Mixology, Inventory Management, Bar Operations

## Operations

POS Systems, Cash Handling, Food Safety, Team Collaboration, Time Management

## **LANGUAGES**

Spanish: Native proficiency | English: Professional working proficiency